

**FEBRUARY 2021**

# PHA NEWSLETTER

9 CHATHAM COURT, PORTLAND, CT 06480 / PORTLANDHA.ORG / 860-342-1688

## CALENDAR



> Main Office will be closed on Monday February 15, 2021 in observance of President's Day.

> Rent Collection for Quarry Heights Residents will be on Wednesday February 10, 2021. BJ will be in her office to collect rent payments between 10:00 am to 12:00pm. If you would like to pay sooner feel free to deliver the payment to our main office drop box located right next to our main front door entrance at 9 Chatham Court.

**PAYMENT  
REQUIRED**

> Board Meeting-Feb. 22, 2021. You can also dial in using your phone. (Toll Free): 1 877-309-2073 Access Code: 443-671-477.



## OFFICE STAFF

You will need to dial 860-342-1688 to reach the following staff members, extensions differ.

**Allen Harrison/ Executive Director ext. 111**

**Susan Nellis/Admin. Coordinator ext.113**

**Carol D./Admin. Housing Assistant- ext. 110**

**Dan Rafaniello/Accounting and HR—ext. 112**

**BJ Carrabbia/860-342-1688- Resident Coordinator-ext.115**

**John Twichell/860-519-3251-Maintenance-Emergency number, Call after hours only!**

## Friendly Reminders:



>A visitor of more than 7 days consecutive or not within a 45 day period constitutes as a unauthorized occupancy and is a violation of the lease. Residents you must obtain prior written consent from the Housing Authority for any guest visiting in excess of 3 nights and must report a guest vehicle with the PHA office. Reminder you are also responsible for the conduct of your guests and shall be assessed any damages caused by your visitor.



> You can still sign up for Direct Debit, its hassle free way of collecting rent.. To sign up or for more information contact the main office.



> Text-em-all is a mass text and automated calling system that is essential for communication. If you recently changed your phone number please make sure the PHA has your most current cell phone numbers on file. This service will be used for gentle reminders such as rent is due, rent collection dates, outstanding balance alerts, snow removal times, appointment scheduling, event invites and community activities.

> Connect.ct.gov the best way to check your benefits. Create a MY ACCOUNT! Its easy to set up an access it from any computer or phone.

MyAccount technical support (for help using MyAccount online) is available by calling toll-free 1-877-874-1612, Monday – Friday, 8:30 am to 5 pm. This is the easiest way to access your most current information regarding your medical benefits, cash assistance, food benefits and DSS benefits for when your annual recertification comes around.

