

\*Christmas – Dec. 25 and 26, 2023 – office closed.

\*New Years Day- Jan. 1 and Jan. 2,2024 office closed.

#### **Main Office**

Carol D. ext. #110-Adm. Housing Assistant cdiaz@portlandha.org

Susan N. ext. #113-Adm. Housing Coordinator snellis@portlandha.org

Bice C., ext.115-RSC bcarrabbia@portlandha.org

Dan R., ext. #112-Staff Accountant drafaniello@portlandha.org

Jeffrey C., -Maintenance Staff-**Emergencies only #: 860-519-3251** 

#### Main Office-Hours of Operation

Monday-Thursday-8:30-4:30 p.m. Friday-8:30-1:30 p.m. Please call before visiting

#### **BJ office Hours**

Monday 9:00 am to 4:00 pm Wednesday 9:00 am to 3:00 pm Friday 9:00 am to 4:00 pm

#### FRIENDLY REMINDER:

With the weather fluctuating the PHA kindly asks all tenants to please keep all windows closed, oil is expensive! Remove all window fans. Tenants will be charged if maintenance notices open windows during cold weather.



# Portland Housing

**December 2023-Monthly Newsletter** 

9 Chatham Court Portland, Ct 06480 860-342-1688



With the holidays and with work staff shortage we are all working more than usual for a little extra cash. Please keep in mind this must be reported to the PHA.

EIV system is a web-based application, which provides all Housing Authorities with employment, wage, unemployment compensation and social security benefit information for tenants who participate in the Public Housing program. The income discrepancy report under EIV facilitates the identification of tenants unreported or underreported income during interim and regular reexamination.

When a resident does not report or under-reports income, it will affect the amount of assistance they receive. Once this income discrepancy is discovered and verified, corrections to the resident's previous certifications are required to ensure the correct amount of assistance is paid. He or she may repay in a lump sum; enter into a repayment agreement; or a combination of the two. If the tenant is unable to repay the difference between the original assistance paid and the corrected amount that will include unreported income, a Repayment Agreement should be completed.

The PHA has had 2 residents recently that this has happened to. Please lets avoid unreported income and repayment agreements. If your working more hours than usual please report this to the main office, if your working less hours than usual please report this too. Try to do your reporting within the same month the changes occur.

#### TO ALL TENANTS:

For your convenience, we offer an Automatic Direct Debit/Electronic Rent Payment option for both existing and new tenants. Take advantage of this convenient option, please complete, and sign the brief bank authorization printed along with this notice.

Why should I choose to pay my rent by Automatic Direct Debit? Automatic Direct Debit is safe, reliable, and easy. It is a convenient, quick, and hassle-free form of payment. Once set up, you do not need to worry about your rent payments as they will be automatically collected ensuring that you do not fall into arrears. It is also a safe choice, because the money is transferred electronically, it passes through fewer hands than a paper check, greatly reducing the number of people who see your personal information.

What payment date options are available?

All Automatic Direct Debit/Electronic Rent Payments are scheduled for the day of every month or the 10<sup>th</sup> of every month, your choice! If the 3<sup>rd</sup> of the month falls on a Saturday, Sunday, or holiday account debits are usually on next business day. If you choose the 10<sup>th</sup> of every month and the payment do not clear with the bank, your rent will be considered late, and you will inqui the insufficient funds charge of \$30.00 from the PHA. The PHA is not resp ble for any extra bank charges due to insufficient funds in your account. What should I do if I change banks or financial institutions? Simply comp another Automatic Direct Debit form and submit the new information to PHA office.

Please feel free to contact the main office at 860-342-1688 ext. 110 should you have any questions.

#### **Chatham Health Department:**

A representative from Chatham Health department will be coming to speak about health issues. The representative will be at Quarry Heights, every first Friday of the month starting Friday December 1, 2023. Everyone is invited! Please call BJ's office if you plan on attending. A head count is needed before the event.

#### CT FOOD SHARE MOBILE PANTRY 2024 CAL-ENDAR



WHERE: PORTLAND SENIOR CENTER WHEN: EVERY OTHER MONDAY from 1:00 pm to 1:45pm

Jan. 15/Jan. 29

Feb. 12/Feb.26

March 11/ March 25

April 8/ April 22

May 6/ May 20

June 3/June 17

July 1/July 15

Aug. 12/ Aug. 26

Sept. 9/Sept. 23

Oct. 7/ Oct. 21

Nov. 4/ Nov. 18

Dec. 2/ Dec. 16/Dec. 30

Please visit CTfoodshare.org for more information

#### QUICK REMINDERS TO ALL RESIDENTS:

The PHA ask all tenants to please report any toilets that are running for a work order. Water usage has been high over the last couple of months.

Rent must be up to date in order to rent out the community room.



## Quarry Heights Christmas Get Together

When: Friday December 15, 2023 at 1:30 pm Kevin Russell will perform

Anyone interested in coming, please contact BJ in order to get a head count for food and gift exchanging.

Anyone attending needs to buy a Secret Santa gift worth up to \$15.00. In order to participate you are required to register.







# Halloween on Main 2023

A special thank you to Linda Baker. She was at BJs side helping through the entire process. Here is a little preview of the event.











# Housing Authority of the Town of Portland 9 Chatham Court, Portland, CT 06480

### **Automatic Direct Debit Authorization Form**

enant Name:
Penant Address:
mail Address:
elephone Number:
ank Name or Financial Institution:
Type Which date can we debit the account? $\Box 3^{rd}$ or the $\Box 10^{th}$
Account you would like us to debit from: □Checking or Saving □
Routing #:
Account #:
understand that this authorization will remain in full force and effect until I notify THE PORTLANI IOUSING AUHTORITY in writing, that I wish to revoke this authorization. I understand that THE PORT
AND HOUSING AUTHORITY requires at least 30 days/ 4 weeks prior notice in order to cancel this authori
ation.
ignature: Date:
the account is a joint account or in someone else's name, that individual must also agree to the terms stated above by signing



Signature:

